

Management Procedure - Skeletime Product information

Dear Partners,

We hereby forward the new form for the management of possible complaints. The new form cancels and replaces the previous one about Skeletime Interfaces or Pads.

We remind that Skeletime Interfaces or Pads allow to obtain perfect results when smoothing and leveling surfaces. They generate a very high working productivity, estimated at least as 50%, compared to the conventional systems. Many other advantages are described in the leaflets or in the Website. If used correctly, our products offer a rather long service life.

We also specify that several quality checks are carried out on Skeletime Interfaces or Pads before their commercial approval.

Before forwarding the alert through the Product Complaint Form, please, try to follow the recommended use instructions and do the following checks:

THE INTERFACE VELOUR DOES NOT STICK TO THE SANDING PAD

Please, test its adherence on a new pad.

THE VELOUR DOES NOT STICK TO THE SANDING PAPER

Please, test the adherence of the paper on new pads.

DETACHMENT OF THE SKELETIME PRODUCT GLUED PARTS

Prevention:

Skeletime spreads the abrasive on the whole surface and it is conceived to abrade at medium RPM.

The sander with Skeletime needs to turn at maximum 5000/6000 RPM. First, you need to lay it on the surface, then you can use it (It cannot run around).

THE SPONGE IS BROKEN OR RIPPED

Prevention:

When using common sanding pads, Skeletime Interface needs to be used with *Skeletime Saver Cod. ABX.0148.14*.

Skeletime Interface reaches its maximum duration with its dedicated *Pad Totem Cod. ABX.0148.19*. It shows special grooves for the product grip.

THE PRODUCT GENERATES VIBRATIONS

Prevention:

Choose the appropriate Interface product for the sander you are using (electric or pneumatic).

Use *Totem Pad* which is balanced and designed to use with the Interfaces.

Use *Pad 54 Industry* which is balanced with the Skeletime System already incorporated.

INTERFACE PRODUCT IS DEFORMED ON THE SPONGE

Up to 50% of its deformation, compared to its original height (12 mm/8 mm), the concept does not experience anomalies in its use. It is only unaesthetic.